Zapier Zapier Integration

Triggers

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The following outlines all available triggers of the CloudBlue Connect Zapier application:

New Per Product Fulfillment Request

Triggers when a request is created or updated for a particular product using a CloudBlue Connect Webhook.

New Asset Request

Triggers when a new fulfillment request appears on the fulfillment queue using polling to CloudBlue Connect.

New or Updated Asset Request

Triggers when a fulfillment request is created or gets updated on the fulfillment queue using polling to CloudBlue Connect**.**

New Billing Request

Triggers when a new billing request appears on the billing queue using polling to CloudBlue Connect.

New or Updated Billing Request

Triggers when a billing request is created or gets updated on the billing queue using polling to CloudBlue Connect.

New Recurring Asset

Triggers when a new recurring asset appears on the subscriptions queue using polling to CloudBlue Connect.

New or Updated Recurring Asset

Triggers when a recurring asset is created or gets updated on the subscriptions queue using polling to CloudBlue Connect.

New Tier Configuration Request

Triggers when a new Tier Configuration Request appears on the fulfillment queue using polling to CloudBlue Connect.

New or Updated Tier Configuration Request

Triggers when a Tier Configuration Request is created or gets updated on the fulfillment queue using polling to CloudBlue Connect.

New Tier Account Request

Triggers when a new tier account request appears on the fulfillment queue using polling to CloudBlue Connect.

New or Updated Tier Account Request

Triggers when a tier account request is created or gets updated on the fulfillment queue using polling to CloudBlue Connect.

New Conversation

Triggers when a new conversation appears on the conversations queue using polling to CloudBlue Connect.

New Case

Triggers when a new helpdesk case appears on the case queue using polling to CloudBlue Connect**.**

New Case Comment

Triggers when a new comment of helpdesk case appears on the case queue using polling to CloudBlue Connect.

Get Conversation Messages

Triggers when new messages appear on multiple Connect objects like asset or listing requests. This trigger uses polling to CloudBlue Connect.