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# **Triggers**



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The following outlines all available triggers of the CloudBlue Connect Zapier application:

# **New Per Product Fulfillment Request**

Triggers when a request is created or updated for a particular product using a CloudBlue Connect Webhook.

#### **New Asset Request**

Triggers when a new fulfillment request appears on the fulfillment queue using polling to CloudBlue Connect.

## **New or Updated Asset Request**

Triggers when a fulfillment request is created or gets updated on the fulfillment queue using polling to CloudBlue Connect.

#### **New Billing Request**

Triggers when a new billing request appears on the billing queue using polling to CloudBlue Connect.

# **New or Updated Billing Request**

Triggers when a billing request is created or gets updated on the billing queue using polling to CloudBlue Connect.

#### **New Recurring Asset**

Triggers when a new recurring asset appears on the subscriptions queue using polling to CloudBlue Connect.

## **New or Updated Recurring Asset**

Triggers when a recurring asset is created or gets updated on the subscriptions queue using polling to CloudBlue Connect.

# **New Tier Configuration Request**

Triggers when a new Tier Configuration Request appears on the fulfillment queue using polling to CloudBlue Connect.

### **New or Updated Tier Configuration Request**

Triggers when a Tier Configuration Request is created or gets updated on the fulfillment queue using polling to CloudBlue Connect.

# **New Tier Account Request**

Triggers when a new tier account request appears on the fulfillment queue using polling to CloudBlue Connect.

#### **New or Updated Tier Account Request**

Triggers when a tier account request is created or gets updated on the fulfillment queue using polling to CloudBlue Connect.

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#### **New Conversation**

Triggers when a new conversation appears on the conversations queue using polling to CloudBlue Connect.

#### **New Case**

Triggers when a new helpdesk case appears on the case queue using polling to CloudBlue Connect.

# **New Case Comment**

Triggers when a new comment of helpdesk case appears on the case queue using polling to CloudBlue Connect.

# **Get Conversation Messages**

Triggers when new messages appear on multiple Connect objects like asset or listing requests. This trigger uses polling to CloudBlue Connect.