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Connector Triggers



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The following outlines and describes the provided triggers that are available from your imported connector recipes on the Workato platform. The system allows previewing the provided triggers by clicking on your selected recipe from your project page on Workato.

Updated Requests in CloudBlue

This trigger searches for and identifies new or updates subscriptions (assets) within the CloudBlue Connect platform. Namely, this trigger is used to listen your Connect instance via the provided API token credentials and get corresponding subscription data once:

- A new subscription is generated on the platform
- Your existing subscription is changed (upsized or downsized)
- A subscription is cancelled
- An existing subscription got suspended
- A suspended subscription is resumed

Note that the trigger uses the polling mechanism with your provided time interval (i.e., between 5 minutes and 30 days). Configure this interval by accessing the corresponding recipe on the Workato platform.

It is also possible to configure the trigger and work with specific subscriptions by using the following filters:

- **Product:** This filter searches for your specified product identifier.
- **Customer:** It is used to filter subscriptions by your provided customer identifier.
- **Type of request:** Filter subscriptions by using the request type (e.g., purchase, cancel, change, etc.)
- **Status of the request:** Filter subscriptions by using the request status (pending, tier setup, etc.)

New Usage File

This trigger allows automatically collecting your usage files that are available on the CloudBlue Connect platform once your Vendor submits these files. Therefore, the Workato system can use the provided API token credentials to collect your new available usage files and pass usage data to your target application.

Note that this trigger also includes the polling mechanism with your specified time interval (i.e., between 5 minutes and 30 days). Configure this interval by accessing the corresponding recipe on the Workato platform.

The system allows configuring this trigger and work with specific usage files by using:

- **Provider ID:** This filter is used to work with new usage files of your specified Connect account. It is especially helpful in case you have several Distributor/Reseller accounts on Connect.
- **Status of the usage file:**
 - **Draft:** Select this option to filter usage files in the *Draft* state.
 - **Uploading:** This filter allows working with usage files in the *Uploading* state.
 - **Uploaded:** Use this filter to work with *Uploaded* usage files.
 - **Invalid:** This filter allows working with usage files with the *Invalid* status.
 - **Processing:** Select this option to filter usage files in the *Processing* state.

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- **Ready:** Use this filter to work with usage files in the *Ready* state.
- **Rejected:** This filter allows working with usage files in the *Rejected* state.
- **Pending:** Select this option to filter usage files in the *Pending* state.
- **Accepted:** Use this filter to work with *Accepted* usage files.
- **Closed:** This filter allows working with usage files in the *Closed* state.
- **Deleted:** Select this option to filter usage files in the *Deleted* state.